AUTOMATED MERCHANDISING SYSTEM FOR COMPUTER SOFTWARE

This is a continuation of application Ser. No. 5 07/184,923, filed Apr. 22, 1988, which was abandoned upon the filing hereof.

FIELD OF THE INVENTION

The present invention relates to merchandising sys- 10 tems generally and more particularly to merchandising systems for computer software.

BACKGROUND OF THE INVENTION

In recent years, personal computer software has be- 15 come a major consumer industry and sales of pre-packaged software have grown enormously. Generally sales of personal computer software have been carried out in two ways. About half of the sales are by mail order, which does not afford the consumer the possibility of 20 experiencing use of the software prior to purchase, and denies the consumer instant gratification because he must wait for delivery of the software by mail or courier.

The remainder of personal computer software sales ²⁵ are retail. Retail sales of personal computer software are considered to be costly due to high stocking requirements and the requirement of relatively skilled salespeople, thus increasing the cost of sales and the ultimate 30 cost to the customer.

At the same time, software carriers have become more standardized, so as to enable most types of software to be embodied one of a relatively small number of conventional diskette formats.

SUMMARY OF THE INVENTION

The present invention seeks to provide an automated merchandising system for computer software.

There is thus provided in accordance with a pre- 40 ferred embodiment of the present invention an automated mechandising system for computer software including a central memory for storing software for sale to customers, interface apparatus for receiving a software select customer choice input having associated 45 therewith payment identification apparatus, and apparatus for writing software selected by a customer onto a software carrier and dispensing same to the customer.

Additionally in accordance with a preferred embodiment of the invention, apparatus is also provided for 50 printing manuals accompanying the software selected by the customer and dispensing same to the customer.

Further in accordance with an embodiment of the invention, apparatus is provided for preventing copying of software dispensed to the customer.

In accordance with one embodiment of the invention, the central memory is located at a point of sale terminal. According to an alternative embodiment of the invention, the central memory is located at a location remote with one or more point of sale terminals by means of a modem or any other suitable apparatus.

In accordance with a preferred embodiment of the invention, a plurality of point of sale terminals are provided in communication with a central memory.

In accordance with a preferred embodiment of the invention, the central memory also contains information used to print manuals.

Additionally in accordance with a preferred embodiment of the invention, the point of sale terminal may be remotely accessed by a customer via a modem.

Further in accordance with an embodiment of the invention, apparatus is provided to generate an identification code which is associated with the purchased software. The identification code comprises one or more of the following identification parameters: purchaser identification, point of sale identification, program identification, serial number for program copy, date of purchase.

Additionally in accordance with an embodiment of the invention apparatus is also provided for generating a sales report in hard copy form including at least one of the following identification parameters: purchaser identification, point of sale identification, program identification, serial number for program copy, date of purchase.

Further in accordance with an embodiment of the invention apparatus is also provided for generating and displaying a menu for enabling a potential customer to search and locate software in which he has a potential interest.

Additionally in accordance with an embodiment of the invention, there is also provided demonstration computer apparatus for providing to a potential customer the opportunity for operating the software prior to a decision to purchase.

BRIEF DESCRIPTION OF THE INVENTION

The present invention will be understood and appreciated more fully from the following detailed description, taken in conjunction with the drawings in which:

FIG. 1 is a functional block diagram of a software merchandising system constructed and operative in accordance with a preferred embodiment of the present invention; and

FIG. 2 is a functional block diagram of a single station software merchandising system constructed and operative in accordance with a preferred embodiment of the present invention.

DETAILED DESCRIPTION OF A PREFERRED **EMBODIMENT**

Reference is now made to FIG. 1, which illustrates a preferred embodiment of software merchandising system constructed and operative in accordance with a preferred embodiment of the present invention. The system comprises a central memory 10, such as a CD ROM, commercially available from Hitachi of Japan, for example model CDR 1502S. The central memory 10 serves to store programs which are available for sale to customers and preferably also stores information from 55 which appropriate accompanying manuals may be printed. The central memory 10 interfaces with a CPU 12, such as on TBM AT, which, in turn, interfaces with a plurality of customer interface (point of sale) stations 14, which typically comprise IBM Personal Computers from the point of sale terminal and may be connected 60 16, having associated therewith credit card readers 18, such as those commercially available from Magtek, Inc. of Carson, Calif., for example MT-50.

CPU 12 also typically interfaces with a modem 20, permitting remote accessing thereof, and a printer 22. Additionally in accordance with a preferred embodiment of the present invention, CPU 12 interfaces with and controls the operation of diskette writing apparatus 24. Diskette writing apparatus 24 typically comprises a 3

standard diskette drive, such as that commercially available from Fujitsu of Japan.

Feeding and removal of diskettes may be accomplished manually. According t a preferred embodiment of the invention, automatic diskette feeding and 5 removal apparatus 26 is provided. This may comprise a commercially available robot 27, programmed to remove a diskette from a selected stack of diskettes 28, place it in a selected diskette drive 30, corresponding to the size of the diskette chosen, and subsequently with- 10 draw the diskette from the diskette drive and dispense it to the consumer. Robot 27 may be similar to the robot employed in automated video film merchandising systems, such as a robot manufactured by IVDM of Kibbutz Ein Harod, Israel, or robot apparatus employed in 15 automatic vending machines such as the Storematic line available from AVAG Betriebsverpflegungs AG of Zurich Switzerland.

Reference is now made to FIG. 2, which illustrates a self-contained merchandising system of the type illustrated in FIG. 1. Here a computer 40, such as an IBM AT includes a central memory containing computer programs to be sold to customers and preferably also contains information from which manuals accompanying the computer programs may be printed.

Preferably associated with computer 40, are a printer 42, a credit card reader 44 and a modem 46. Communication via modem 46 provides remote access by customers, central credit check communication and communication with a remote memory or program supply or update source.

In accordance with a preferred embodiment of the invention, computer 40 is programmed with a program, whose listing is attached hereto as Annex A and which 35 has the following chief functions:

- 1. Display Customer Interface Questions CUSTOMER NAME AND ADDRESS MEANS OF PAYMENT
- Perform a credit check using the credit card reader 44 either via a central credit check bureau or via a list stored in the central memory.
- 3. Display Customer Choice Menu:
 - Key Word search based on a search of key words in names or descriptions of the various programs 45 which are available.

Type of Program Search

Word Processors

Spreadsheets

- Display further menus listing available programs as 50 per customer choice indication in (3).
- 5. Provide program access on computer 14 for customer evaluation.
- 6. Accept customer choice of program to purchase.
- Accept customer choise of format of carrier. (For 55
 embodiment of FIG. 1) (In embodiment of FIG. 2, no
 format choice is provided).
- 8. Write purchased program on carrier.
- Incorporate customer identification, point of sale identification, program identification, date of purchase and program serial number on program and record same for sales records, print out sales record report.

 (Optional anti copying protection on written program)

Print manual corresponding to purchased program.
 Dispense manual and program to customer. (For embodiment of FIG. 1).

According to the embodiment of FIG. 1, a communications protocol for permitting remote accessing of the point of sale unit by a customer may be provided. Such protocols are entirely conventional and are used in telephone shopping and banking systems.

In accordance with an embodiment of the invention, a communications protocol may be provided for updating the programs stored in the central memory via a remote source, via a modem.

It will be appreciated by persons skilled in the art that the present invention is not limited to what has been particularly shown and described hereinabove. Rather the scope of the present invention is defined only by the claims which follow:

ANNEX A

Explanation of Software and Listing

Explanation of the software package:

The software attached was written in "C". It comprises 5 modules as follows:

- 1. Soft.c-The main manager of the software.
- Displays entry menu which gets the customer's identification and checks the credit number validity (allowed format for a credit card number—in our example: 9 digits) and compares the number against a "bad-list".
- 2. Tree.c-Manages the menu selection.
- Categorizes menu selection enabling the customer to seek the desired software item.
- Key.c—Manages the keyword search. Software item search by keyword.
- 4. Pack.c—Manages demonstration and sale procedure. Creates a customer diskette consisting of the program with customer I.D. In our example creates a batch file which has the name of the selected software package and echoes the customer's I.D. and goes on to run the program called go.exe. Then the program copies the purchased software to go.exe.
 - In addition, the program copies the transaction details to a file called register 0.001 for bookkeeping and reporting as well as generating hard copy thereof.
- 5. Myio.c-Handles input from user's terminal.
- Pack.c uses the following Microsoft DOS utilities: FORMAT—to create the diskette on which the pro-
- FORMAT—to create the diskette on which the program is copied.
- PRINT—is used to print the manual accompanying each program.
- To demonstrate the ability of the software we have included 2 types of demo software—"Spreadsheets" and "Wordprocessors" called sp1, sp2 and wp1, wp2.
- sp1, sp2 and wp1 are each a single file program. wp2 is a multiple file package.

The customer may then operated the purchased program by typing in the name of the program.

For conciseness the programs and the manuals are not included in the listing that follows:

65

The customer may then operated the purchased program by typing

wp2 is a multiple file package.

in the name of the program.

```
For conciseness the programs and the manuals are not included
in the listing that follows:
/****** soft.c *******/
#include "so.h"
int prn_fd;
unsigned date;
long 1_offset;
struct CUSTUMER cu;
main()
{ prn_fd = open ("prn", 1);
   entry_menu();
   tree( &root ) ;---
}
put_entry()
{ clr_scr;
   mov_cur(5,29);
   puts("*** SoftMat Entry ***");
   mov_cur(6,29);
   mov cur(8,29);
                  :");
   puts ("Name
   mov_cur(9,29);
   puts ("Street
   mov_cur(10,29);
   puts ("Town
    mov_cur(11,29);
   puts("Zip code :");
   mov_cur(12,29);
    puts("Credit No.:");
 }
 entry_menu()
 { int f, c, tdat;
    put_entry();
    f = 8;
    while(1)
    { switch(f)
       { case 8 : c = geta(cu.name, 25, f, 40); break;
          case 9 : c = geta(cu.street, 25, f, 40); break;
          case 10 : c = geta(cu.town, 25, f, 40); break;
          case 11 : c = geta(cu.zip, 25, f, 40); break;
          case 12 : c = geta(cu.credit, 25, f, 40); break;
```

```
4,949,257
```

```
8
    switch (c).
     { case DOWN :
                : if (f < 12)
       case CR
                      ++f;
                   else if ( credit_ok() )
                      return;
                    else
                       bell ;
                    break;
        case HOME : f = 8; break;
        case UP : if (f > 8)
                    else
                       bell;
                    break;
     }
  }
}
credit_ok()
{ char bad[120], *b;
   int bad_fd;
   if ( strlen( cu.credit ) != 9 )
     return(0);
   b = cu.credit;
   while( *b )
      if ( ! isdigit( *b++ ) )
         return(0);
   if ( ( bad_fd = open ( "bad_list.001", 0 ) ) == -1 )
   { printf("no bad_list file\nStrike any key to continue\n" );
      getchar();
      return(1);
   while ( b = fgets( bad, 110, bad_fd ) )
   { if (strncmp(bad, cu.credit, 9) == 0) /* found bad credit number */
         return(0);
    return(1);
 /****** tree.c *******/
 #include "so.h"
 char *spinames[] = {"spi.exe", 0 };
 struct LEAF sp1 = {"sp1", &spred, sp1names, "sp1.man", 0, 9.95,
                      "Spread sheet" } ;
 char *sp2names[] = {"sp2.exe", 0 };
 struct LEAF sp2 = {"sp2", &spred, sp2names, "sp2.man", 0, 24.99,
                      "Spread sheet with macros and graphics" };
 char *wp1names[] = {"wp1.exe", 0 };
  struct LEAF wp1 = {"wp1", &word, wp1names, "wp1.man", 0, 49.90,
                   "Word procesor for documents" } ;
```

- 5 -

```
10
char "wp2names[] = {"wp2.exe", "wp2.ov1", "wp2.ov2", 0 };
struct LEAF wp2 = {"wp2", &word, wp2names, "wp2.man", 0, 99.99.
                  "Word procesor (editor) for \"C\" programs" };
struct JUNCTION spred = {"Spread Sheets", &root, LAST, { &sp1, &sp2, 0 } };
struct JUNCTION word = {"Word Proccesors", &root, LAST. { &wp1, &wp2, 0 } };
struct JUNCTION root = {"ROOT", 0, MID, { &word, &spred, 0 , };
tree( junc )
   struct JUNCTION *junc ;
{ int i, 1, down = 1, get_choice;
   char r[3] ;
   struct JUNCTION **p ;
   struct LEAF **1p ;
 while ( down == 1 )
clr_scr;
      mov_cur(0,20);
      puts(junc->nam);
      mov cur(1,20);
    ___1 = strlen( junc->nam ) ;
      for ( i=0 ; i<1 ; ++i )
putchar('=');
      mov_cur(3,20);
      if ( junc == &root )
         puts( " 1. Exit" );
       else
         puts( " 1. Previous menu" );
       mov cur(4,20);
       puts ( " 2. Key word search" );
       for ( i=5, p = junc.p.j_sons ; *p ; ++p, ++i )
       { mov_cur(i,20);
          printf("%2d. ", i - 2);
          puts( (*p)->nam );
          if ( junc->type == LAST )
          { mov_cur(i,50);
             lp = p ;
             printf("$%.2f ", (*lp)->price );
       setmem( r. 3, '\0' );
       mov_cur(1,25);
       puts ( "Enter your choice - " );
       get_choice = 1 ;
       while ( get_choice )
        { getn(r, 2, i, 45);
          1 = atoi(r);
          if ( get_choice = ( ( 1 < 1 ) || ( 1 > ( i - 3 ) ) ) )
             bell ;
        if ( 1 == 1 )
           return(1);
        else if ( 1 == 2 )
           down = key_word( junc ) ;
        else if ( junc->type == MID )
           down = tree( junc.p.j_sons[1-3] );
        else /* type == LAST */
           down = leaf_handler( junc.p.l_sons[1-3] );
```

- 6 -

```
if ( junc == &root )
        down = 1 ;  /* stop at root */
  return(0);
leaf_handler( leaf )
  struct LEAF *leaf ;
{ int i, l, get_choice;
  char r[3];
  while(1)
{ clr_scr;
     mov_cur(0,20);
     printf("%s price is - $%.2f ", leaf->nam, leaf->price );
     mov cur(1,20);
     1 = strlen( leaf->nam );
      for ( i=0 ; i<1 ; ++i )
        putchar('=');
      mov_cur(3,20);
      puts( " 1. Previous menu" );
      mov cur(4,20);
      puts( " 2. Enter program" );
      mov_cur(5,20);
      puts ( " 3. Purchase the software" );
      mov cur(6,20);
      puts( " 4. Exit" );
      mov_cur(9,0);
      puts( "Description:\n" );
      puts( leaf->descrip );
      setmem( r, 3, '\0');
      mov_cur(7,25);
      puts( "Enter your choice - " );
      get_choice = 1 ;
      while ( get_choice )
      { getn(r, 2, 7, 45);
         l = atoi(r);
         if ( get_choice = ( ( 1 < 1 ) || ( 1 > 4 ) ) )
            bell;
      }
      switch( l )
       { case 1 : return(1);
         case 2 : demo ( leaf );
                  break :
         case 3 : pack( leaf ) ;
                  return(0);
         case 4 : return( 0 ) ;
       }
    }
 }
 /****** key.c *******/
 #include "so.h"
                                      /* holds leaves who match key word */
 static struct LEAF *keys[MAX_KEYS];
 static int key_ind, key_len;
 static char key[80]; /* holds key word */
```

- 7 -

```
key word( junc )
   struct JUNCTION *junc ;
{ int i, 1, down = 1, get_choice;
   char r[3]. *ps;
   setmem( keys, sizeof( keys ), 0 ); /* reset keys array */
   key_ind = 0;
   clr scr :
   mov_cur(3,0);
   puts( "Enter key word ( blanks are checked for!! ) :" );
   setmem( key, sizeof( key ), '\0' );
   geta( key, 79, 5, 0 );
   key_len = strlen( key ) ;
   ps = key;
   while ( *ps++ = tolower( *ps ) );
   find key( junc );
   while ( down == 1 )
    { clr_scr;
      mov_cur(0,10);
      puts( "KEY-WORD: " );
       puts(key);
       mov cur(1,20);
       1 = strlen( key );
       for ( i=0 ; i<1 ; ++i )
          putchar('=');
       mov_cur(3,20);
       puts ( " 1. Previous menu" );
       for ( i=0 ; i < key_ind ; ++i )
       { mov_cur(i+4,20);
          printf("%2d. ", i + 2 );
          puts( keys[i]->nam );
     setmem('r, 3, '\0'--) ;
       mov_cur(i,25);
       puts( "Enter your choice - " );
       get_choice = 1;
        while ( get_choice )
        { getn(r, 2, i, 45);
           1 = atoi(r);
           if ( get_choice = ( ( 1 < 1 ) || ( 1 > ( i - 3 ) ) )
             bell ;
        if ( 1 == 1 )
           return(-1);
        else /* chose a program */
           down = leaf_handler( keys[1-2] );
     return(0);
   }
   find_key( junc )
      struct JUNCTION *junc ;
   { struct JUNCTION **p = junc.p.j_sons ;
      if ( junc->type == MID )
      { while ( *p )
                                         /* keys full */
            if ( find_key ( *p++ ) )
                                         /* signal full */
              return(1);
                                         /* signal not full */
         return(0);
```

-8-

```
15
                                     /* type == LAST - all sons are leaves */
             return( check_leaves( junc ) ); /* check_leaves reports keys full */
}
check leaves (junc )
       struct JUNCTION *junc ;
 { struct LEAF **p;
       for( p = junc.p.l_sons ; *p ; ++p )
  if ( search_key( *p ) )
                                                                                              /* found entry */
              { if ( key_ind < MAX_KEYS_)
                                                                                              /* keys not full */
                            keys[ key_ind++ ] = *p;
                      else
                                                                                              /* signal full */
                             return(1);
                                                                                              /* signal not full */
        return(0);
  search key( leaf )
                                                                struct LEAF *leaf ;
  { /* temporary version */
        char buf[1000], *pb = buf, *ps = leaf->nam, *index();
         while ( *pb++ * tolower( *ps++ ) );
         *( pb - 1 ) = ' ';
  /* "pb = 1\0'; puts('buf'); "7
                                                                                         and the second of the second o
         ps = leaf->descrip :
         while ( *pb++ = tolower( *ps++ ) );
      /* puts( buf ) ; */
          ps = buf ;
         while ( ( ps = index( ps, *key ) ) &&
                             ( strncmp( ps, key, key_len ) ) )
                    ++ ps ;
          return(ps) :
    /****** pack.c *******/
    #include "so.h"
    static station = 5; /* station i.d. */
     pack( leaf )
            struct LEAF *leaf ;
     { int fd, i, l, get_choice;
            char r[3], s[120], **name;
            clr_scr;
            mov cur(3,20);
            puts ( "Purchase procedure" ) ;
            mov cur(5,0);
            exec( "format.com", "b:" );
            sprintf( s, "b:%s.bat", leaf->nam ) ;
             fd = fopen(s, "w");
             fprintf( fd, "echo off\n" );
fprintf( fd, "echo custumer name: %s\n", cu.name );
             %s %s\n", cu.town, cu.zip );
             fprintf( fd, "echo SoftMat product: %s\n", leaf.nam ) ;
fprintf( fd, "echo Serial No. %d/%x/%d\n",
                     station, leaf, leaf->sale_index );
```

-9-

```
fprintf( fd, "pause\n" );
 fprintf( fd, "go" );
 fclose(fd);
 putchar('\n');
 copy( *(leaf->prog), "b:go.com" );
 name = leaf->prog ;
  while( *++name )
  { sprintf(s, "b:%s", *name );
copy( *name, s )
  /* make a registration of the transaction */
  fd = fopen( "c:register.001", "a" );
 dates(s);
  fprintf( fd, "custumer name: %\n", cu.name );

fprintf( fd, "custumer condit s\n", cu.name );
  fprintf( fd, "custumer credit no.: %s\n", cu.credit );
  fprintf( fd, "custumer addr: %s\n", cu.street ) ;
                              %s %s\n", cu.town, cu.zip );
  fprintf( fd, "
  fprintf( fd. "SoftMat product: %s\n", leaf.nam );
fprintf( fd. "Serial No. %d/%x/%d\n\n", station, leaf, leaf->sale_index )
   fclose(fd);
   /* make a hard copy on the serial printer as well */
  fd = open( "com1:", 1 );
   fprintf( fd, "transaction date - %s\n", s );
   fprintf( fd, "custumer name: %s\n", cu.name );
   fprintf( fd, "SoftMat product: %s\n", leaf.nam );
fprintf( fd, "Serial No. %d/%x/%d\n\n", station, leaf, leaf->sale_index )
   close(fd);
   ++ leaf->sale_index ;
   exec( "print.com", leaf->manual ); /* print manual on parallel printer *
   clr_scr;
   mov_cur(3,20);
   puts ( "Remove disket from drive B. Strike any key when ready" ) ;
   gets(s); /* clear input buffer */
 copy( src, dst )
 char *src, *dst;
{ int i, fd, fd1;
    char r[3], s[4100];
fd = open( src, 0 );
    fd1 = creat( dst );
    while ( ( i = read( fd, s, 4096 ) ) > 0 )
       write( fd1, s, i );
    close(fd);
    close(fd1);
 demo( leaf )
    struct LEAF *leaf ;
 { char r[3], s[120];
   sprintf( s, "c:%s.exe", leaf->nam );
```

- 10 -

```
20
               19 .
  if (exec(s, "") == -1)
  { mov_cur(24,0);
    puts( "demo not implemented - strike any ket to continue" ) ;
    bell ;
    scr_ci();
     /***** myio.c ******/
#include "so.h"
geta(s,l,y,x)
  char *s;
  int 1, y,x;
{ int c, i;
  char *tt, *t, *e;
  mov cur(y,x);
  if ( ( i = strlen(s) ) < 1 )
     _setmem ( s + i , l - i , '\0' );
   else
   s[1] = '\0';
   t = s;
   e = s + 1;
   cur_off();
   puts(s);
   mov_cur(y,x);
   cur_on();
   while(1)
   { c = scr_ci();
if ((c>='') && (c <= 128))
      { *t++ = c;
        if ( t == e )
        { --t;
           scr_mark(c);
        }else
           scr_co(c);
      }else
        switch(c)
                    :
         { case BS
           case LEFT ....:
             if (t > s)
              { putchar('\010');
                 *t-- ;
              }
              else
                bell;
              break:
            case RIGHT :
              if ( t < (e-1) )
              { if (!*t)
                  *t = ' ';
                 scr_co(*t++);
            }else
                bell;
              break;
```

- 11 -

- 12 -

char *s;

}

```
int l,y,x;
{ int c, i;
  char *t, *e, *b, buf[80];
  t = s;
  b = buf;
while ( *b = *t)
   { ++t;
     ++b;
   for ( i = b - buf ; i <= 1 ; ++i )
   { buf[i] = '\0';
     s[i] = '\0';
   e = s + 1;
   mov_cur(y,x);
   cur_off();
   puts(s);
   while(1)
   { mov_cur(y,x);
      cur_on();
      c = scr_ci();
      cur_off();
      if ( isdigit(c) || (c == LEFT ) || ( c == BS ) )
      { if ( ( c == LEFT ) | ( c == BS ) )
            if ( *b )
               *t.=..*b; ........
           { bell;
               continue;
            }
          else
          { if ( t == e )
             { for ( i=0 ; i<1 ; ++i)
                {s[i] = s[i+1];}
                  buf[i] = buf[i+1];
                }
                --t;
                --b;
             *t = c;
             *b = c;
             }
             puts(s);
             if (t < e )
             { ++t;
                ++b;
          }else
             switch(c)
             { case RIGHT :
                case DEL :
                   if ( t > s )
                    { *--t = ' \ 0';}
                      --b;
                      puts(s);
                      scr_co('');
                    }else
                      bell;
                    break;
```

- 13 -

ί

```
case F1
              mov_cur(y,x);
              t = s;
              for ( i=0 ; i<1 ; ++i )
              { scr_co('');
                 *t++ = '\0';
              }
              mov_cur(y,x);
              t = s;
              b = buf;
              break;
            default :
              if( c = check(c,s))
               { cur_on();
                  return(c);
               }else
               { bell;----
                  break;
         }
   }
check(c)
   int c;
 int f;
   switch(c)
   { case END
      case HOME
      case CR
      case UP
      case DOWN
      case PGUP
      case INS
         return(c);
      case '\003':
         clr_scr ;
         cur_on();
         exit();
   return(0);
}
print(s, n)
   char *s;
   int n;
{ char *t;
   int i;
   i = strlen(s);
   t = s + i;
   n -= i;
   while (n-->0)
   fputc ( ' ', prn_fd );
while ( t > s )
     fputc ( *(--t), prn_fd );
}
```